

Access Management Portal

Notes

- + We encourage feedback and bug reporting- please email accessmgmtbeta@arm.com with any concerns or questions.

Contents

+ Introduction

- Overview
- Permissions
- Terms of Use

+ Login

- Portal Overview

+ Managing Users

- Finding & Managing Users
- Adding New Users

+ Managing Entitlements

- Finding Entitlements
- Adding User(s) to Entitlements
- Changing User Permissions on an Entitlement

+ Exporting to CSV

- How to Export Data to a CSV File

+ Support

- Opening a Support Case

Introduction

Overview

- + The Access Management Portal will allow you to manage your users and their download entitlements in a “self-serve” form factor.
- + The portal is hosted on Arm Developer here:
<https://developer.arm.com/access-management>
- + You MUST login using your Arm Account credentials to use the Access Management Portal.
- + When you add or remove users and their permissions, it will change their ability to locate and download product(s) in [Product Download Hub](#).

Permissions

- + You need to be assigned access manager permissions by Arm.
- + If you need to change any of the access manager(s) for your company, please contact your Account Team. *If you are unsure of who your Account Team are, then please [open a support case](#).*

Terms of Use

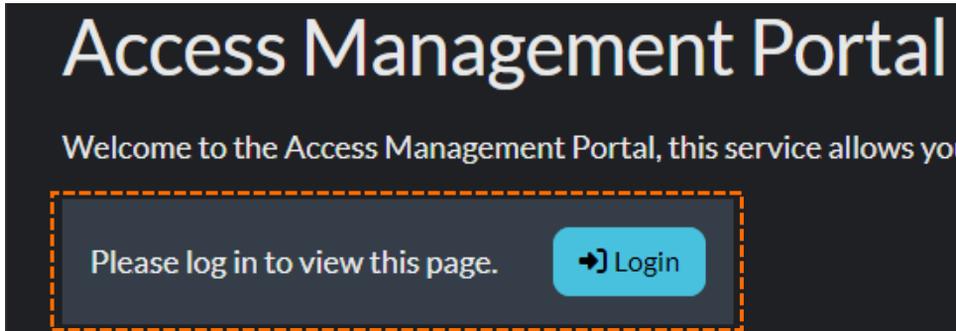
- **DO NOT** attempt to add any users to entitlements who are not part of your company.
- **DO NOT** attempt to add users to entitlements located in China, Hong Kong, or Macau.
- **DO NOT** attempt to add users to entitlements marked as Export Restricted.
- **DO NOT** attempt to circumvent US, UK and other applicable export control laws and regulations.
- When in doubt, before adding a user to entitlements, [open a support case](#).
Failure to adhere to these Terms could lead to a revocation in access.

Login

arm

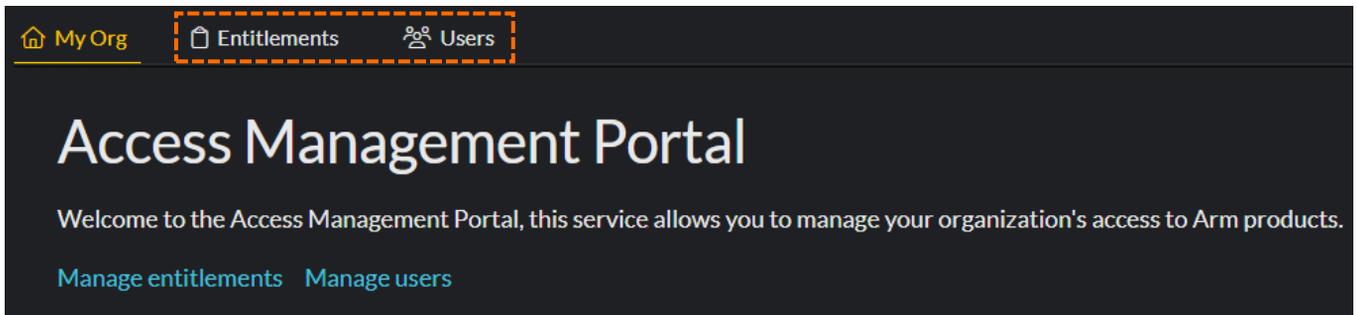
Logging In

- + To access the Access Management Portal, you must login using your Arm Account. Login to the Access Management Portal here: <https://developer.arm.com/access-management>



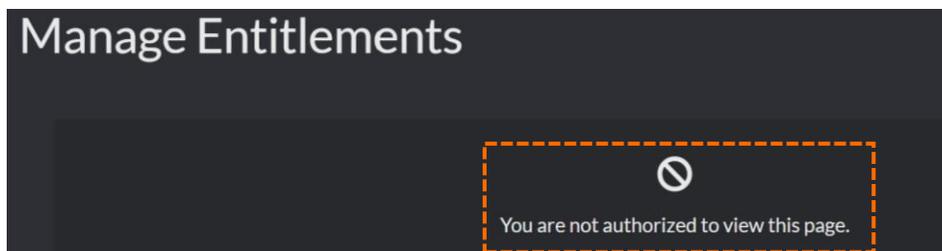
Entitlements and Users

- + Once logged in, your menu will populate with two new fields, "Entitlements" and "Users".



Insufficient Permissions

- + If you see the message pictured below, you do not have the required permissions. You must contact your Account Team or [Open a Support Case](#) to request the required permissions.



Managing Users

Managing & Searching for Users

- + A user must exist in the system before you can assign permissions.
- + Within the 'Users' section you can:
 - Create new users
 - Search for existing users and view their permissions
- + You can search and find existing users in your organization or create and add a new user.

The screenshot shows the 'Manage Users' page. At the top, there are navigation tabs for 'MyOrg', 'Entitlements', and 'Users'. The main heading is 'Manage Users'. A search bar contains the text 'Emad'. Below the search bar, there are filter options: 'Entitlement Admin', 'User Admin', and 'Software License Manager'. A table lists two users with columns for Name, Email, Role(s), Status, and Actions. The 'Actions' column for each user has a 'View' button. Callouts highlight the search bar, the '+ New user' button, and the 'View' buttons.

Search by name or email address

Click to create & add new user

Export All to CSV

+ New user

Filter by role:
 Entitlement Admin User Admin Software License Manager

Clear search

Name	Email	Role(s)	Status	Actions
Emad Example	test@hotmail.com		Active	View
Emad Example	test@hotmail.com		Active	View

Showing results 1 - 2 of 2

Page 1 - 1

Viewing Permissions

The screenshot shows the 'Manage User Selected User' page. The top section displays the user's details: Name (Emad Example), Email (test@hotmail.com), and Status (Active). Below this is the 'User Entitlements' section, which has a search bar and a table with columns for Product, Name, Valid to, Export Restricted, Sales Order, Contract, and Actions. The table currently shows 'No results.' Callouts highlight the user details and the entitlements table.

Back

Manage User

Selected User

User you are viewing

Name	Email	Status
Emad Example	test@hotmail.com	Active

Search

Export All to CSV

Product	Name	Valid to	Export Restricted	Sales Order	Contract	Actions
No results.						

Showing results 1 - 1 of 1

Page 1 - 1

User you are viewing's active entitlement(s)

Create a New User

- + You can only create users to be apart of your company.
- + Users can only be added with your approved company email domain(s).
- + You must contact your Account Team or [Open a Support Case](#) if you need to change your domain list.

The screenshot shows the 'Create user' form with the following fields and values:

- Name: Peter Pan
- Email: peter.pan@gmail.com
- Confirm Email: peter.pan@gmail.com
- Buttons: Create

Annotations:

- An orange callout box points to the form fields with the text: "Fill out all user details".
- Another orange callout box points to the 'Create' button with the text: "Click 'Create' to ensure new user creation".

The screenshot shows the 'Create user' form with an error message:

Please correct the following error(s): Only the following email domains are allowed: [list of domains]

The form fields are:

- Name: David Bloggs
- Email: [empty]

Annotations:

- An orange callout box points to the error message with the text: "User not created".
- Another orange callout box points to the bottom right of the form with the text: "User created".

Manage Users

User successfully created

Find users by email or ...

Export All to CSV + New user

Filter by role:

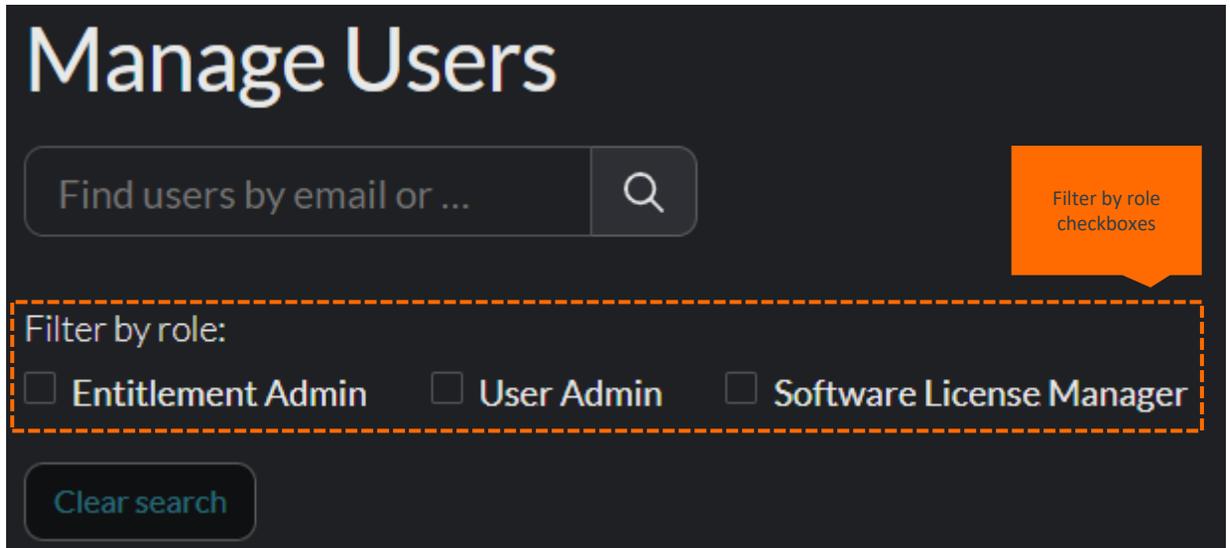
Entitlement Admin User Admin Software License Manager

Clear search

Name	Email	Role(s)	Status	Actions
Search for users by email address or name.				

Filtering by Role

- + When searching for users, you can 'Filter by role' to help with refinement and efficiency.



Managing Entitlements

Managing Entitlements

- + Only “active” entitlements will be visible in the Access Management Portal.
- + Within the ‘Entitlements’ section you can:
 - Change a user’s permissions for Entitlements
 - Search Entitlements

Search by product code, name, sales order or contract id

Product	Name	Valid to	Export Restricted	Sales Order	Contract	Actions
DS5AC	Arm Compiler for Embedded	4/29/2121	No	0000007006		View
DS500A	DS-5	4/29/2121	No	0000007101		View
DS500A	DS-5	4/29/2121	No	0000007448		View
DS5AC	Arm Compiler for Embedded	4/29/2121	No	0000007605		View
AT250	SC100	12/30/2027	No	0000007929		View

View permissions

Export Controlled products cannot be amended using Access Manager functionality, you must contact Arm to administer any changes to the access on these products

Viewing Entitlements

Product details

Product	Name	Valid to	Export Restricted	ECCN	Allowed Countries	Sales Order	Contract
DS5AC	Arm Compiler for Embedded						

Assigned Users

Email	Status	Rights	Actions
email@example2@hotmail.com	Inactive	View <input type="checkbox"/> Download <input type="checkbox"/>	View <input type="button" value="View"/> Activate <input type="button" value="Activate"/>
email@example2@gmail.com	Active	View <input type="checkbox"/> Download <input type="checkbox"/>	View <input type="button" value="View"/> Deactivate <input type="button" value="Deactivate"/>

Click “View” to see additional Entitlements for a user

“View” and “download” checkboxes

Assigning Entitlements

Click 'Assign' to grant selected Entitlements

Search

Export All to CSV + Assign

Product	Name	Valid to	Export Restricted	Sales Order	Contract	Actions
<input checked="" type="checkbox"/>	DS5AC	Arm Compiler for Embedded	4/29/2121	No	000007006	View
<input checked="" type="checkbox"/>	DS500		4/29/2121	No	000007101	View
<input type="checkbox"/>	DS500		4/29/2121	No	000007448	View
<input type="checkbox"/>	DS5AC	Arm Compiler for Embedded	4/29/2121	No	000007605	View
<input checked="" type="checkbox"/>	AT250		12/30/2027	No	000007929	View
<input type="checkbox"/>	DS5AC	Arm Compiler for Embedded	12/30/2121	No	000007976	View
<input checked="" type="checkbox"/>	MP060	Cortex-A35	12/30/2024	No	000008468	View
<input type="checkbox"/>	AT250		12/30/2121	No	000009250	View

Step 1

Assign user(s) to entitlements

Grant access to members of your organization to entitlements. A maximum of 10 users can be assigned per batch.

Search for Members

pdh

	Name	Email	Status
<input checked="" type="checkbox"/>			Active
<input type="checkbox"/>			Active

Next

Step 3

Assign user(s) to entitlements

1 Users 2 Review + Assign 3 Progress 4 Done

Update in progress

We are processing your request.

Done

Wait for progress bar to reach 100%

Step 2

Assign user(s) to entitlements

1 Users 2 Review + Assign 3 Progress 4 Done

Review

Entitlements

Product	Name
DS5AC	DS-5 ARM COMPILER 6
DS500A	DS-5

Confirm selection(s)

Previous Assign

Step 4

Assign user(s) to entitlements

1 Users 2 Review + Assign 3 Progress 4 Done

Update completed

We've successfully processed your request.

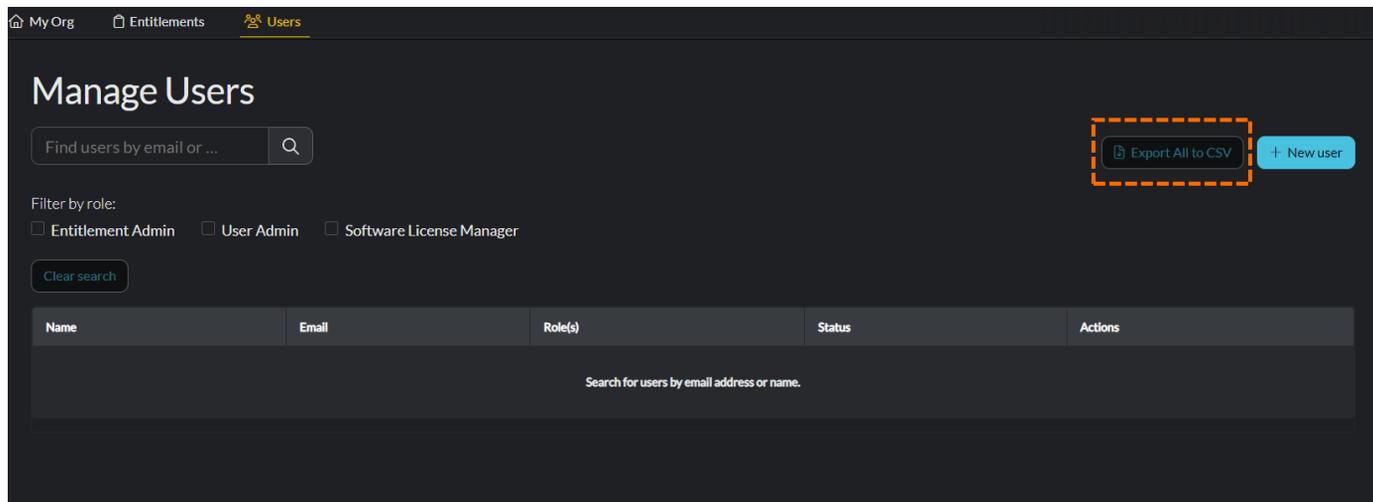
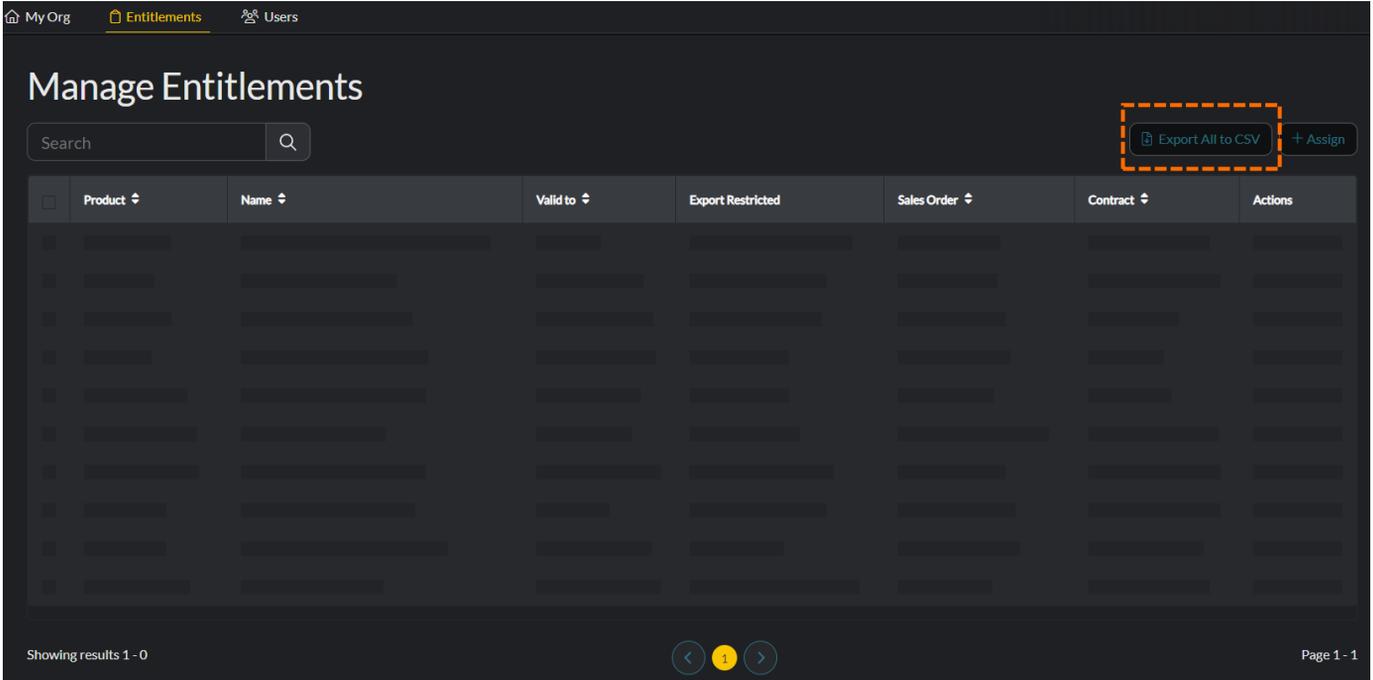
Click 'Done' when complete

Done

Exporting to CSV

Exporting to CSV

+ On both the 'Entitlements' and 'Users' tabs, you can export data to a CSV to help with permissions management and user logging.



Support

arm

Support

- + Please send any feedback and bug reports related to the system's functionality to accessmgmtbeta@arm.com.
- + For any issues outside of the Access Manager Portal functionality, please continue to use the standard support routes for your company.
- + If you need to change any of the Access Managers for your company, please contact your Account Team. If you are unsure who is on your Account Team, then please [Open a Support Case](#).
- + Users can only be added with your approved company email domain(s). You must contact your Account Team or [Open a Support Case](#) if you need to change the list of approved domain names associated to your company.
- + Arm teams currently carry out additional diligence before granting Users access to **Export Controlled Entitlements**. Please [Open a Support Case](#) if you need to make amendments to the access to these products.