

User-based Licensing

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Version 1.2022012

License Server Administration Guide

Non-Confidential

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Issue 00 107573_1.2022012_00_en

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User-based Licensing License Server Administration Guide

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Release information

Document history

Issue	Date	Confidentiality	Change	
1.2022010-00	21 June 2022	Non-Confidential	New document for v1.2022010 Beta	
1.2022011-00	22 July 2022	Non-Confidential	Updated document for v1.2022011	
1.2022012-00	23 September 2022	Non-Confidential	Updated document for v1.2022012	

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(LES-PRE-20349|version 21.0)

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1. Introduction

This guide describes how to install and manage a license server for Arm products licensed under the user-based licensing model.

1.1 Conventions

The following subsections describe conventions used in Arm documents.

Glossary

The Arm Glossary is a list of terms used in Arm documentation, together with definitions for those terms. The Arm Glossary does not contain terms that are industry standard unless the Arm meaning differs from the generally accepted meaning.

See the Arm® Glossary for more information: developer.arm.com/glossary.

Typographic conventions

Arm documentation uses typographical conventions to convey specific meaning.

Convention	Use			
italic	Citations.			
bold	Interface elements, such as menu names.			
	Terms in descriptive lists, where appropriate.			
monospace	Text that you can enter at the keyboard, such as commands, file and program names, and source code.			
monospace <u>underline</u>	A permitted abbreviation for a command or option. You can enter the underlined text instead of the ful command or option name.			
<and></and>	Encloses replaceable terms for assembler syntax where they appear in code or code fragments.			
	For example:			
	MRC p15, 0, <rd>, <crn>, <crm>, <opcode_2></opcode_2></crm></crn></rd>			
SMALL CAPITALS	Terms that have specific technical meanings as defined in the <i>Arm® Glossary</i> . For example, IMPLEMENTATION DEFINED , IMPLEMENTATION SPECIFIC , UNKNOWN , and UNPREDICTABLE .			
Caution	Recommendations. Not following these recommendations might lead to system failure or damage.			
Warning	Requirements for the system. Not following these requirements might result in system failure or damage.			
Danger	Requirements for the system. Not following these requirements will result in system failure or damage.			

Convention	Use
Note	An important piece of information that needs your attention.
- Č	A useful tip that might make it easier, better or faster to perform a task.
Remember	A reminder of something important that relates to the information you are reading.

1.2 Other information

See the Arm website for other relevant information.

- Arm[®] Developer.
- Arm[®] Documentation.
- Technical Support.
- Arm[®] Glossary.

2. Getting started with user-based licensing

Describes how to install, configure, and register the license server for Arm products licensed under the user-based licensing model.

The user-based licensing license server software is different from, and incompatible with, other license models used by Arm development tools, including:

- FlexNet Publisher node-locked and floating
- Keil[®] node-locked and floating
- Allinea node-locked and floating

2.1 Hardware and software requirements

The hardware and software requirements presented in this section are for the Arm user-based licensing license server software. In a typical deployment setup, the license server software runs on a dedicated license-managed device, separate from Arm development tools running on client devices.

Hardware requirements

The license server has the following minimum hardware requirements:

- Processor: A dual core 64-bit x86 2GHz processor (or equivalent)
- Memory: 4GB

Note

• Storage: 500MB

Supported operating systems

The license server is supported on the following operating systems:

- Red Hat Enterprise Linux or CentOS 7
- Red Hat Enterprise Linux or CentOS 8
- Ubuntu 20.04 LTS

Required system software

The license server and utilities require the following software to be installed and, where applicable, running:

- Common Linux utilities: bash, tar, sed, getopt, uname, sleep, and grep
- systemd Linux service manager
- Python 3.6 or higher. The PyYAML module must be installed.
- One of the following Java Virtual Machine (JVM) implementations:
 - Oracle Java SE 8

- OpenJDK 8
- OpenJDK 11

2.2 Install your license server

To install the license server, use the following procedure.

Before you begin

Download the license server Linux installation package from https://lm.arm.com/downloads.

The installation requires elevated privileges to:

- Create a new flexnetls group and user for the license server service
- Create the installation directory (/opt/flexnetls-armlmd by default)
- Create the data storage directory (/var/opt/flexnetls-armlmd by default)
- Register the license server service with systemd and start the service

Procedure

 From the command line, change directory to the directory containing the downloaded software bundle and then extract it using the following command: tar -xf flexnetls-armlmd-<version>.tar.gz

The extraction creates the installer directory, flexnetls-armlmd-<version>.



The flexnetls-armimd-<version> installation directory can be placed in any disk location and can be deleted after the installation process has completed.

2. Install the license server by running the following command as root: sudo [-E] flexnetls-armlmd-<version>/install_license_server [--port <port>] [-install-dir <installation directory>] [--data-dir <data directory>]

Where:

- The -E parameter preserves the environment of the current user when running the command as root. This might be required if the location of the Java Virtual Machine (JVM) relies on the JAVA_HOME environment variable set in the environment of the current user.
- <port> specifies the TCP network port that the license server listens on. If the --port parameter is not specified, the port defaults to 7070.



You cannot specify a port number of 1024 or lower because this port range is reserved for processes running as root. For security reasons, the license

server runs as the flexnetls user and Arm does not recommend changing this user to root.

- <installation_directory> is the installation directory for the license server software. If the --install-dir parameter is not specified, the installation directory defaults to /opt/ flexnetls-armlmd.
- <data_directory> is the directory used to store the license server state files and logs. If the --data-dir parameter is not specified, the data directory defaults to /var/opt/flexnetlsarmlmd.

The license server is automatically started after the installation process completes. The license server also starts automatically when the server device is restarted.

Results

After the license server is installed, it starts automatically. The license server service is configured to start and stop automatically with the operating system.

The installation directory has the following content:

- bin contains the administration utilities.
- server contains the license server daemon and related configuration files.
- license_terms contains the software license agreement.

Next steps

Configure your license server

2.3 Configure your license server

After the license server has been installed, you must configure the server.

Before you begin

• Install your license server

Procedure

- 1. Set the following environment variables on the license server device:
 - PATH

Update this environment variable to include the bin directory in the license server installation directory. For example:

```
export PATH=/opt/flexnetls-armlmd/bin:$PATH
```

• FLEXNETLS_BASEURL

This environment variable must be set to:

http://localhost:<port>/api/1.0/instances/~

Where <port> is the license server port number. For example:

export FLEXNETLS_BASEURL=http://localhost:7070/api/1.0/instances/~

- 2. You must change the default installed administrator user (admin) password because you cannot use this password to perform administration tasks:
 - a) From the command line, change to the bin directory in the license server installation directory. For example:

cd /opt/flexnetls-armlmd/bin

b) Run the following command:

./armlm_change_admin_password

The new password must meet the following criteria:

- Between 8 and 64 characters
- At least one digit
- At least one uppercase character
- At least one special character (for example, ^*\$-+?_&=!%{}/#@)
- No whitespace characters

The password change tool asks you to confirm the new password by entering it again.

The following is output when the administration password is successfully changed:

Administrative account password changed successfully

- 3. During installation, you can set the license server port number. If not set during installation, the port number defaults to 7070. You can change the port number as follows:
 - a) Edit the <installation_directory>/server/local-configuration.yaml file.
 - b) Change the port value. For example: port: 7071
 - c) Restart the license server using the following command:

```
sudo systemctl restart flexnetls-armlmd
```

Next steps

Register your license server

2.4 Register your license server

You must register your license server on the Arm licensing portal.

Before you begin

• Configure your license server

Procedure

1. Make sure the license server is running using the following command:

```
systemctl status flexnetls-armlmd
```

If the server is not running, start it using the following command:

```
sudo systemctl start flexnetls-armlmd
```

2. When you install the license server, the installation process selects a hostid. Several other hostids could be available, depending on the hardware configuration of the host. You must check that the selected hostid is appropriate, for example to ensure the most stable hostid is used.



The licenses generated for a license server are locked to the hostid of the license server. You cannot change the license server hostid after you have registered your license server.

Use the following command to review the selected hostid:

armlm_show_hostid

The password for admin is requested. The output shows the selected hostid and the available hostids. For example:

```
{
   "selected" : {
        "hostidType" : "ETHERNET",
        "hostidValue" : "0800270AA6FF"
   },
   "hostidType" : "ETHERNET",
        "hostidValue" : "0800270AA6FF"
   }, {
        "hostidType" : "ETHERNET",
        "hostidType" : "ETHERNET",
        "hostidValue" : "080027503FFF"
   } ]
}
```

If you want to change the hostid used by the license server:

a) Edit the <installation_directory>/server/local-configuration.yaml file.

- b) Uncomment the following line:#active-hostid:
- c) Add one of the hostids identified by armlm_show_hostid command as the active-hostid value in the format <hostid>/ETHERNET. For example: active-hostid: 080027503FFF/ETHERNET
- 3. Create an identity file, identity.bin, for the license server using the following command:

```
armlm_generate_server_identity --identity-file identity.bin
```

The password for admin is requested.

- 4. Register your license server with Arm:
 - a) Access the Arm user-based licensing portal on https://developer.arm.com/support/licensing/user-based.
 - b) Click Manage License Servers and then click Register Local License Server.
 - c) Click **Browse**, select the identity.bin file, and then click **Open**.
 - d) Click **Upload**. After a short while, you are returned to the **Manage License Servers** page with your license server shown in the list of license servers. The name of the server is the license server hostid.

Next steps

Allocate products to the license server

2.5 Allocate products to the license server

After you have registered your license server, allocate your products to the server.

Before you begin

• Register your license server

Procedure

- 1. Access the Arm user-based licensing portal on https://developer.arm.com/support/licensing/ user-based.
- 2. Click Manage License Servers.
- 3. Select the products you want to add to your server.
 - a) Click **Manage Server** on the required license server. The server page displays the products associated with your server. For a new license server, there are no products to display.
 - b) Click **Add Products**. The **Add Products to License Server** page shows the available products with licenses (seats) already allocated and the product expiry date.
 - c) In the **Quantity** field, enter the number of licenses to transfer to your license server.
 - d) Click Add Products.

You are returned to the server page.

4. Click **Download all licenses allocated to this server** and a license file containing the license data is downloaded.

The license file name is licenses-<server_ID>-<timestamp>.bin, where <server_ID> is the license server name and <timestamp> is the date and time the license file was created.

- 5. Transfer the license data file to the license server device.
- Load the license data using the following command on the license server device: armlm_update_licenses --data-file <license_file>

Where <license_file> is the name of the license file. The password for admin is requested.

The following output confirms that no further action is required:

Licenses have been successfully updated. No confirmation is required.

Next steps

User license activation

Related information

List licenses and usage on page 17 Modify number of licenses on page 18

2.6 User license activation

After the license server has been registered, you must inform your users how to activate the licenses for their Arm products. In this case, a user could be a human using an Arm product or an automated process. Users can license a product using one of the following methods:

- Use one of the following methods to manually activate the license:
 - Activate your product from the command line
 - Activate your product in the License Manager
- Dynamically activate the license by setting the ARMIM_ONDEMAND_ACTIVATION environment variable to the following:

<product_code>@<server_URL>

Where <product_code> is the product code and <server_URL> is the URL to access the license server. For example, HWSKT-STD0@https://license.serv.mycom.com.



This method might not be suitable where a large number of parallel processes can make initial license requests, as the license server could time-out some of the requests.

After activation, the user is assigned to the license for seven days. Subsequent use of any Arm product that supports user-based licensing on the same device by that user renews the license for the next seven days by contacting the license server. If the license cannot be extended, for example there is no connection to the license server, you can still use the product as licensed until the 7-day limit expires.

Activating licenses on multiple devices

The license assigned to a user can be used on multiple devices. You can make the license assigned to a user available on another device using one of the following methods:

- On the new device, activate the license for an Arm product that has the same user.
- The cached Arm license details are stored in the .arm1m directory. Other devices using Arm products can use the cached license by, for example:
 - Copying the .arm1m directory to a local directory on the new device.
 - Copying the .armlm directory to a network directory. On the new device, set the ARMLM_CACHED_LICENSES_LOCATION environment variable to the location of .armlm on the network drive.

3. License server administration

Describes how you can administer the Arm user-based licensing license server, including the available license server commands.

3.1 Stop the license server

The license server is automatically started after installation and when the server device is restarted.

Procedure

Stop the license server with the following command:

sudo systemctl stop flexnetls-armlmd

Related information

Finding the license server status on page 17 Start the license server on page 16

3.2 Start the license server

The license server is automatically started after installation and when the server device is restarted.

Before you begin

The license server has been stopped by the administrator.

Procedure

Start the license server with the following command:

sudo systemctl start flexnetls-armlmd

Related information

Finding the license server status on page 17

3.3 Restart the license server

Restart the license server.

Before you begin

The license server must be running.

Procedure

Restart the license server using the following command:

sudo systemctl restart flexnetls-armlmd

Related information

Finding the license server status on page 17

3.4 Finding the license server status

Find the status of your license server.

Procedure

Check the license server service status using the following command:

```
systemctl status flexnetls-armlmd
```

Related information

Restart the license server on page 16 Stop the license server on page 16 Start the license server on page 16

3.5 List licenses and usage

List the product licenses and their usage on your license server.

Before you begin

The license server must be running.

Procedure

List the licenses on your license server using the following command:

armlm_list_products

The following is an example of the output from this command:

```
3 product(s) found on license server
Hardware Success Kit Standard, HWSKT-STD0, 60 seat(s), 33 seat(s) used
Order 273591004, valid until: 2023-02-24, 50 seat(s), 28 seat(s) used
Order 273591034, valid until: 2023-12-31, 10 seat(s), 5 seat(s) used
Keil MDK Professional, KEMDK-PRO0, 20 seat(s), 12 seat(s) used
Order 273591003, valid until: 2023-02-15, 20 seat(s), 12 seat(s) used
```

Related information

List users on page 19

3.6 Modify number of licenses

Modify the number of licenses available on the license server.

Before you begin

The license server must be running.

Procedure

- 1. On the Arm user-based licensing portal, modify the number of licenses allocated to the license server as follows:
 - a) Access the user-based licensing portal on https://developer.arm.com/support/licensing/ user-based.
 - b) Click Manage License Servers to display the list of servers.
 - c) Click **Manage Server** on the required license server. The server page displays any product licenses associated with server.
 - d) Click **Edit seats** on the required product.
 - e) The number of seats currently allocated for this product are shown under Total seat count. Modify the number of licenses under Total seat count and then click Confirm Changes. If the number of licenses has been reduced, a warning dialog is shown and you must click Confirm Changes in this dialog.

A file containing the new license data is downloaded. This file has the following filename: licenses-<server ID>-<timestamp>.bin

Where <server_ID> is the identifier of the server and <timestamp> is the time the file was created.



If you have reduced the number of licenses for a product, you cannot change the number of licenses for that product until a confirmation file is uploaded (see step 3).

2. Transfer the file to the license server device and use the following license command to load the modified license data:

```
armlm_update_licenses --data-file licenses-<server_ID>-<timestamp>.bin
```

The password for admin is requested. The output determines if further action is required:

• If licenses are removed, the following output confirms that further action is required:

```
Licenses have been successfully updated. A confirmation file needs to be
generated to complete this process.
Please run the "armlm_generate_server_confirmation" command and upload the
generated file to the licensing portal.
```

• If licenses are added, the following output confirms that no further action is required:

Licenses have been successfully updated. No confirmation is required.

- 3. If licenses have been removed, a confirmation is required:
 - a) Use the following license server command to generate a confirmation file:

armlm_generate_server_confirmation --confirmation-file confirmation.bin

The password for admin is requested.

- b) Access the user-based licensing portal on https://developer.arm.com/support/licensing/ user-based.
- c) Click Manage License Servers to display the list of servers.
- d) Click **Manage Server** on the required license server. The server page displays any product licenses associated with server.
- e) For a product that has reduced licenses, click **Edit Seats**.
- f) In Server Configuration File, click browse to select the confirmation.bin file. Click **Upload Confirmation**.

When file has been uploaded successfully, a "Capability request accepted, seat changes confirmed" message is displayed.

Related information

List licenses and usage on page 17

3.7 List users

List the users on your license server and their associated products.

Before you begin

The license server must be running.

Procedure

List the users on your license server using the following command:

armlm_list_users

The following is an example of the output from this command:

User	Product Code	Product Name	Last Access	Held Until
hxyiso jxycot	HWSKT-STDO HWSKT-STDO HWSKT-STDO HWSKT-STDO	Hardware Success Kit Hardware Success Kit	2022-Apr-19 10:13:19 UTC 2022-Apr-14 09:08:38 UTC 2022-Apr-12 09:58:42 UTC 2022-Apr-03 00:25:09 UTC	2022-May-12

Related information

List licenses and usage on page 17

3.8 Find your license server version

Find the version of your license server.

Before you begin

The license server must be running.

Procedure

Print the license server version using the following command:

flexnetlsadmin -version

3.9 Change the administrator password

You can change the administrator password from the command line.

Before you begin

The license server must be running.

Procedure

1. From the command line, change to the bin directory in the license server installation directory. For example:

cd /opt/flexnetls-armlmd/bin

- Run the following command: ./armlm_change_admin_password
- 3. Enter the existing password.



If you have forgotten the administrator password, you can reset the password using the instructions in Reset the administrator password.

- 4. Enter the new password. The new password must meet the following criteria:
 - Between 8 and 64 characters
 - At least one digit
 - At least one uppercase character
 - At least one special character (for example, ^*\$-+?_&=!%{}/#@)
 - No whitespace characters
- 5. Confirm the new password by entering it again.

Results

The following is output when the administration password is successfully changed:

Administrative account password changed successfully

3.10 Reset the administrator password

Reset the administrator password if the original password was lost. If you know the original password, use the Change the administrator password procedure instead.

Before you begin

The license server is unavailable during the password reset procedure. This can take some time as you must uninstall the server, re-install the server, and load the licenses back into the server. You should schedule this procedure accordingly and let your users know when the license server will be unavailable.

Procedure

- 1. Create a file containing the latest license data.
 - a) Access the Arm user-based licensing portal on https://developer.arm.com/support/licensing/user-based.
 - b) Click Manage License Servers and then, on the required license server, click Manage Server.
 - c) Click **Download all licenses allocated to this server** and a license file containing the license data is downloaded. The license file name is licenses-<server_ID>-<timestamp>.bin, where server_ID> is the license server name and timestamp> is the date and time the license file was created.
 - d) If the license file was not downloaded to the license server device, transfer the file to this device.



The license data file should not be saved in either of the following directories on the license server device, as these directories are deleted when the license server is uninstalled:

- The license server installation directory (/opt/flexnetls-armlmd by default)
- The data storage directory (/var/opt/flexnetls-armlmd by default)
- 2. Uninstall the license server using this instructions in Uninstall the license server.
- 3. Re-install the license server using the instructions in Install your license server. This procedure creates a new administrator password.
- Load the license data using the following command: armlm_update_licenses --data-file <license_file>

Where <license_file> is the name of the license file. The password for admin is requested.

The output from the command is as follows, confirming no further action is required when adding licenses:

Licenses have been successfully updated. No confirmation is required.

3.11 Monitoring the license server

Log files for the Arm user-based licensing license server are stored in the <data_directory>/logs directory, where <data_directory> is the data directory that was set up when the license server was installed. If no data directory was specified during installation, the logs are stored in /var/opt/flexnetls-armlmd/logs.

3.12 Uninstall the license server

Uninstall the license server including, optionally, the license data.

Procedure

- 1. From the command line, change directory to a directory that is not in one of the following directories:
 - The license server installation directory (/opt/flexnetls-armlmd by default)
 - The data storage directory (/var/opt/flexnetls-armlmd by default)
- 2. Uninstall the license server using the following command:

```
sudo <installation_directory>/bin/armlm_uninstall_license_server [--delete-
storage]
```

Where:

- <installation_directory> is the license server installation directory. If you did not change the installation directory during installation, this directory defaults to /opt/flexnetls-armlmd.
- --delete-storage is an optional parameter. When set, the uninstall process also deletes all license data, including the allocated licenses, administrator password, and license server configuration.

4. Obsoleting the license server

Describes how to obsolete the Arm user-based licensing license server so that the Arm product licenses are made available for use on another server.

4.1 Obsolete a license server

When the license server is no longer required, you must delete the licenses on the license server device and in the Arm user-based licensing portal. This process ensures that the Arm product licenses become available for other servers.

Before you begin

- The license server must be running.
- If your Arm users accessing the license server to be deleted still require Arm products, you must set up an alternative license server. For details see Install your license server.

Procedure

- 1. Review the licenses on the license server. For more details see List licenses and usage.
- 2. Remove all Arm product licenses from the license server, including uploading confirmation files into Arm user-based licensing portal for all products on your server. For more details, see Modify number of licenses.
- 3. In the licensing portal, delete the license server as follows:
 - a) At the top level, click **Manage License Servers**.
 - b) In the list of servers on this page, click Manage Server on the server to obsolete.
 - c) Click **Obsolete Server** to remove the server from the Arm user-based licensing portal.
- 4. Uninstall the license server using the instructions in Uninstall the license server.